







# Customer Satisfaction Recap

Community: Harvest Point II

Lot: 3B

Homeowner: Jimmy McCormack

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Neighborhood Sales Manager?** Jessica Wallace

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Design Studio Counselor?** n/a

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Personal Builder?** Cliff Lewis/Doyle King

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with the Mortgage Process?** University Lending

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with Guarantee Title Company of NW Florida?**

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 2/9/16 11:00

Buyer(s) Signature: Jimmy B McCormack III, by C. P. Jeger  
as attorney in fact

