



# Customer Satisfaction Recap

Community: Holley By The Sea

Lot: 28/63

Homeowner: Bobby R. Lee, Jr.

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Lawrence Bonck

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Design Studio Counselor?** n/a

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Keith Ferrigan

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** Prime Lending

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with Guarantee Title Company of NW Florida?**

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:  
OUTSTANDING PROCESS!! I WAS UNDER VERY STRICT TIME CONSTRAINTS ALL PARTIES INVOLVED WERE AWESOME AND VERY HELPFUL. MY COMPLIMENTS TO INVOLVED.

Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

Buyer(s) Signature:

Bobby R. Lee, Jr. - 26 FEB 16



## Customer Satisfaction Recap

Community: Harvest Point II Lot: 48B Homeowner: Gregory Lewis  
Jennifer Lewis

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Jessica Wallace

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Design Studio Counselor?** n/a

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Cliff Lewis/Dayle King

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** University Lending

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with Guarantee Title Company of NW Florida?**

Extremely Dissatisfied								Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

2-3-16

Buyer(s) Signature:

Jennifer Lewis



# Customer Satisfaction Recap

Community: Quail Ridge

Lot: 1B

Homeowner: **Daniel Massey  
Angela Massey**

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Design Studio Counselor?** n/a

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Ben Stone

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** n/a

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with Guarantee Title Company of NW Florida?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

Buyer(s) Signature:

Angela O Massey



# Customer Satisfaction Recap

Community: East Navarre

Lot: 118/10

Homeowner: Patrick Smith  
Manuel Smith

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely						Extremely Likely					
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all						Completely					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?**

*Henry Boling*

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Design Studio Counselor?**

*Sarah Rogers*

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?**

*Steven Jenkins*

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?**

*Prime Lending*

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with Guarantee Title Company of NW Florida?**

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

*HENRY HOMES REPS WERE GREAT THANKS GUYS*

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

*Manuel Sufuth 02/29/2016*

Buyer(s) Signature:

*Patrick Smith 02/29/2016*