



Customer Satisfaction Recap

Community: Pace Mill Creek III Lot: 10c

Homeowner: **Scott Miller**
Patricia Miller

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? *Jessica Wallace*

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Design Studio Counselor? *Sarah Rogers*

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? *Demie House*

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? *University Lending*

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: March 15, 2016
Buyer(s) Signature: Patricia Miller



Customer Satisfaction Recap

Community: Quail Ridge

Lot: 7D

Homeowner: Robert J. Bell III

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How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Ben Stone

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? University Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 3-4-16 1:00 pm

Buyer(s) Signature: RJB III