



Realtor Satisfaction Recap

Community: Harvest Point 2 Lot: 48B Homeowner: Gregory and Jennifer Lewis

Agent: Towana Henry Agency: REMAX/Infinity 2/3/16
Our Pledge to you is to honor and uphold your reputation and bring a great homebuying experience to your Customer and construct them a home they will enjoy for a lifetime. Please take a few moments to answer these questions about your Customer Experience. Your comments are very valuable to us and thank you for your time.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely	0	1	2	3	4	5	6	7	8	9	Extremely Likely
											10

How much has Henry Company Homes been able to earn your trust?

Not at all	0	1	2	3	4	5	6	7	8	9	Extremely
											10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your Neighborhood Sales Manager? Jessica Wallace

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your Personal Builder? Doyle King

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with the Closing Process?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with the Mortgage Process? University Lending

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

Please give us any additional comments below:

we were called this was my first experience with Henry Co Home and their staff. Great job, service was just perfect - a C+! made this home buying experience great!

Thanks in advance for your feedback.

Please return either fax directly to Edwin Henry's assistant at 850-994-0132 or email to: imaddrey@henrycompanyhomes.com



Realtor Satisfaction Recap

Community: Lost Creek Lot: 1F Homeowner: Vendol Black

Agent: Christopher Truitt Agency: Realty Connections 1/28/16

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How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Sharon Jones

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Design Studio Counselor? Sarah Rogers

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Ben Stone

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Closing Process?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? University Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us any additional comments below:

Thanks in advance for your feedback.

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