



Customer Satisfaction Recap

Community: Lost Creek

Lot: 2C

Homeowner: Taylor Green

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely																Extremely Likely
0	1	2	3	4	5	6	7	8	9	10						10

How much has Henry Company Homes been able to earn your trust?

Not at all																Completely
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied were you with your Design Studio Counselor? Sarah Rogers

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied were you with your Personal Builder? Ben Stone / Terrell Deason

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied were you with the Mortgage Process? Regions Mortgage

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied																Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10						10

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

6/30/16 1:00P

Buyer(s) Signature:





Customer Satisfaction Recap

Community: Quail Ridge

Lot: 22C

Homeowner: James Rouantree

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely												Extremely Likely
0	1	2	3	4	5	6	7	8	9	10		

How much has Henry Company Homes been able to earn your trust?

Not at all												Completely
0	1	2	3	4	5	6	7	8	9	10		

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Personal Builder? Ben Stone/Terrell Deason

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with the Mortgage Process? Navy Federal Ctl.

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with Guarantee Title Company of NW Florida? _____

Extremely Dissatisfied												Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 6-24-16 2:00 pm.

Buyer(s) Signature: [Signature]