



Customer Satisfaction Recap

Community: Pace Mill Creek 3b Lot: 17d

Homeowner: Jason Pay

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely																				Extremely Likely
0	1	2	3	4	5	6	7	8	9	10										

How much has Henry Company Homes been able to earn your trust?

Not at all																				Completely
0	1	2	3	4	5	6	7	8	9	10										

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

How satisfied were you with your Neighborhood Sales Manager? Jessica Wallace

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

How satisfied were you with your Personal Builder? Tommy Cook

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

How satisfied were you with the Mortgage Process? Certainty Home Loans

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

How satisfied were you with Guarantee Title Company of NW Florida? _____

Extremely Dissatisfied																				Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10										

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 11am

Buyer(s) Signature: Jason E. Pay 11-15-17