HENRY COMPANY HOMES
LIC # RG0045112

Customer Satisfaction Recap

Community: Harvest Point **Lot:** 69B **Homeowner:** Robert Miller

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely
0	1	2	3	4	5	6	7	8	9	10

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Neigborhood Sales Manager? Teresa / Jessica

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Personal Builder? Steve / Billy

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with the Mortgage Process? United Bank

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with Guarantee Title Company of NW Florida? _____

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 8/16/13 [signature]

Closing Agent: 3:00