



Customer Satisfaction Recap

Community: Woodlands Lot: 18a

Homeowner: Ralph R Allen III
Alexis A Aschenbrenner

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely											Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10		

How much has Henry Company Homes been able to earn your trust?

Not at all											Completely	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Neighborhood Sales Manager?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with the Mortgage Process?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

n/a

How satisfied were you with your closing experience?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

12/11/18 at 11am

Buyer(s) Signature:

Alexis A. Aschenbrenner
Ralph R Allen III