



Customer Satisfaction Recap

Community: Woodlands Lot: 21a

Homeowner: **Robert G. Hermes**
Shaun M. Hermes

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely	0	1	2	3	4	5	6	7	8	9	Extremely Likely
											10

How much has Henry Company Homes been able to earn your trust?

Not at all	0	1	2	3	4	5	6	7	8	9	Completely
											10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your Neighborhood Sales Manager? THOMAS MOORE

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your Personal Builder? Tommy COBY

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with the Mortgage Process? N/A

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

How satisfied were you with your closing experience?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied
											10

Please give us your comments below:

GREAT EXPERIENCE START TO FINISH/CLOSING

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 12/12/2018 11:00 AM

Buyer(s) Signature: ROBERT C. HERMES by William P. Morgan
ATTORNEY IN FACT