



# Customer Satisfaction Recap

Community: Lake Arthur Lot: 3i

Homeowner: **Clifford Bearden**  
**Cynthia Bearden**

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your Neighborhood Sales Manager?** Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your Personal Builder?** Donnie House

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with the Mortgage Process?** CERTAINTY HOME LN

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: DEC 14, 2018 11:00 AM

Buyer(s) Signature: Clifford D. Bearden