



Customer Satisfaction Recap

Community: Heather's Place PH 1 Lot: 1E

Homeowner: **Derek Nelson**
Nubgil Nelson

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely											Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10		

How much has Henry Company Homes been able to earn your trust?

Not at all											Completely	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Neighborhood Sales Manager?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Personal Builder?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with the Mortgage Process?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your closing experience?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

12-7-2018 / 11:00

Buyer(s) Signature:

[Signature]