



# Customer Satisfaction Recap

Community: Heather's Place PH 1 Lot: 5c

Homeowner: Lloyd Warren  
Mary Warren

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely											Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10		

**How much has Henry Company Homes been able to earn your trust?**

Not at all											Completely	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied								Extremely Satisfied				
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied								Extremely Satisfied				
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Personal Builder?** Doyle King

Extremely Dissatisfied								Extremely Satisfied				
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with the Mortgage Process?** Nola Lending USA

Extremely Dissatisfied								Extremely Satisfied				
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your closing experience?**

Extremely Dissatisfied								Extremely Satisfied				
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

11-6-18 11 AM

Buyer(s) Signature:

Lloyd Warren Mary Warren



# Customer Satisfaction Recap

Community: Heather's Place PH 1 Lot: 8c

Homeowner: Ryan Harville  
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It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Doyle King

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** Nola Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: Nov 15, 2018 @ 11:00

Buyer(s) Signature: [Signature]

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# Customer Satisfaction Recap

Community: Yellow River Plantation Lot: 8F

Homeowner: Christopher Niles  
Tiffany Niles

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely											Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10		

**How much has Henry Company Homes been able to earn your trust?**

Not at all											Completely	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your Personal Builder?** Doyle King

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with the Mortgage Process?** Nola Lending

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

**How satisfied were you with your closing experience?**

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

*I appreciate the strong work between  
 Purchaser, Builder and Realtor.  
 After 33 years in the Navy this was  
 one of the best transactions and closings.*

**Thanks in advance for your feedback.** *we have had. Thank you*

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 11/16/18

Buyer(s) Signature: \_\_\_\_\_