



Customer Satisfaction Recap

Community: Woodlands PH1 1st Add. Lot: 29a Homeowner: Anthony B Howard

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? NFCU

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 4-9-19 3:00 PM

Buyer(s) Signature: Anthony B Howard



Customer Satisfaction Recap

Community: Pace Mill Creek PH 4 Lot: 7a

Homeowner: **Caleb Sanders**
Audra Sanders

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How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely											Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10		

How much has Henry Company Homes been able to earn your trust?

Not at all											Completely	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Neighborhood Sales Manager? Tracy Lynn

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your Personal Builder? Stephen Henry

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with the Mortgage Process? Supreme Lending

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

How satisfied were you with your closing experience?

Extremely Dissatisfied											Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10		

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

4/25/19 3:00PM

Buyer(s) Signature:

Audra C. Sanders

