



Customer Satisfaction Recap

Community: Heather's Place PH 1

Lot: 20d

Homeowner: Anthony Pinero
Sheena Pinero

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Donnie House

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? Bank of England

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

7/16/19 @ 1142

Buyer(s) Signature:

[Signature]



Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 23c

Homeowner: Rachel McLester

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with the Mortgage Process? University Lending

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 7-18-19

Buyer(s) Signature: Rachel Louise McLester



Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 26c

Homeowner: Lindsey Jackson

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with the Mortgage Process? Certainty Home Loans

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied											
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 7-24-19 1pm

Buyer(s) Signature: [Signature]