



Customer Satisfaction Recap

Community: Woodlands

Lot: 8G

Homeowner: **Peyton O. Mann**
Logan P. Mann

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely											Extremely Likely
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all											Completely
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Design Studio Counselor? N/A

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Doyle King

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? Navy Federal C.U.

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied											Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: _____

Buyer(s) Signature: _____



Customer Satisfaction Recap

Community: Maple Oaks Villas

Lot: 3D

Homeowner: Ananias A. Harris II
Kristin A. Harris

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely																					Extremely Likely
0	1	2	3	4	5	6	7	8	9	10											10

How much has Henry Company Homes been able to earn your trust?

Not at all																					Completely
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied were you with your Personal Builder? Tommy Coody

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied were you with the Mortgage Process? Certainty Home Loans

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											10

Please give us your comments below:

God blessed us to work w/ such an AMAZING team of people! The entire process was so great and we could not have asked for anything more. We will recommend!

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

4/6/18 1:00 p.m.

Buyer(s) Signature:

[Signature] [Signature] 4/6/18