



# Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 30c

Homeowner: Cody H Williams  
Shannon N Williams

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Thomas Moore

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Tommy Cody

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** Supreme Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 8/7/19

Buyer(s) Signature: \_\_\_\_\_







# Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 34c Homeowner: Kathleen T Kerr

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Tommy Cody

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** University Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 8/13/2019, 1400

Buyer(s) Signature: Kathleen T. Kerr



## Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 33C

Homeowner: Patricia Mason Perry Mason Jr.

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely																Extremely Likely
	0	1	2	3	4	5	6	7	8	9	10					

**How much has Henry Company Homes been able to earn your trust?**

Not at all																Completely
	0	1	2	3	4	5	6	7	8	9	10					

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied																Extremely Satisfied
	0	1	2	3	4	5	6	7	8	9	10					

**How satisfied were you with your Neighborhood Sales Manager?** Linda Lucas

Extremely Dissatisfied																Extremely Satisfied
	0	1	2	3	4	5	6	7	8	9	10					

**How satisfied were you with your Personal Builder?** Tommy Cody

Extremely Dissatisfied																Extremely Satisfied
	0	1	2	3	4	5	6	7	8	9	10					

**How satisfied were you with the Mortgage Process?** University Lending

Extremely Dissatisfied																Extremely Satisfied
	0	1	2	3	4	5	6	7	8	9	10					

**How satisfied were you with your closing experience?**

Extremely Dissatisfied																Extremely Satisfied
	0	1	2	3	4	5	6	7	8	9	10					

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

8-14-19

Buyer(s) Signature:

*Patricia Mason Perry*