



Customer Satisfaction Recap

Community: Woodlands Lot: 24e

Homeowner: **Matthew Thomas McLellan**
Catherine M. McLellan

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Boyle King

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? USAA

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

Buyer(s) Signature:

Catherine M. McLellan 2/16/18



Customer Satisfaction Recap

Community: Quail Ridge

Lot: 1B

Homeowner: Daniel Massey
Angela Massey

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How much has Henry Company Homes been able to earn your trust?

Not at all																					Completely
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How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your Neighborhood Sales Manager?

Linda Lucas

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your Design Studio Counselor?

n/a

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your Personal Builder?

Ben Stone

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with the Mortgage Process?

n/a

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

Please give us your comments below:

Thanks in advance for your feedback.

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Date/Time of Closing:

Buyer(s) Signature:

Angela O Massey



Customer Satisfaction Recap

Community: East Navarre

Lot: 118/10

Homeowner: Patrick Smith
Manuel Smith

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How much has Henry Company Homes been able to earn your trust?

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0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Henry Boling

How satisfied were you with your Design Studio Counselor?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Sarah Rogers

How satisfied were you with your Personal Builder?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Steven Jenkins

How satisfied were you with the Mortgage Process?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Prime Lending

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied						Extremely Satisfied					
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

HENRY HOMES REPS WERE GREAT THANKS GUYS

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

Manuel Suef Smith 02/29/2016

Buyer(s) Signature:

Patrick J Smith 02/29/2016