



Customer Satisfaction Recap

Community: West Ridge Place Lot: 11B Homeowner: Susan Gibbs

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely															Extremely Likely
0	1	2	3	4	5	6	7	8	9	10				10	

How much has Henry Company Homes been able to earn your trust?

Not at all															Completely
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied were you with your Neighborhood Sales Manager? Teresa Johnson

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied were you with your Personal Builder? Ben Stone

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied were you with the Mortgage Process? n/a

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

How satisfied were you with Guarantee Title Company of NW Florida?

Extremely Dissatisfied															Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10				10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 4/8/14 7:00

Closing Agent: [Signature]