



Customer Satisfaction Recap

Community: Yellow River Plantation Lot: 11K Homeowner: Claude Williams

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely								Extremely Likely		
0	1	2	3	4	5	6	7	8	9	10

How much has Henry Company Homes been able to earn your trust?

Not at all									Completely	
0	1	2	3	4	5	6	7	8	9	10

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Neighborhood Sales Manager? Shawn Helwig

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Design Studio Counselor? n/a

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with your Personal Builder? Billy Eggart

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with the Mortgage Process? I Freedom Direct

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

How satisfied were you with Guarantee Title Company of NW Florida? _____

Extremely Dissatisfied								Extremely Satisfied		
0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 3/17/14 1:00

Closing Agent: W. J. Jammelen