



# Customer Satisfaction Recap

Community: Heather's Place Ph 3A Lot: 28E

Homeowner: Joseph Dyckson  
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It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Donnie House

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** University Lending Group

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?** Beasley Title Company

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 1/5/24 11:00

Buyer(s) Signature: [Signature]